



ERGOCERT HELLAS S.A. provides inspection and certification services for Management Systems and Products and guarantees the performance of all its activities ensuring independence, impartiality and objectivity and avoiding conflicts of interest.

To implement and maintain this policy, ERGOCERT HELLAS S.A. states the following:

- All ERGOCERT HELLAS S.A. personnel, regardless of their employment status and physical location, operate with impartiality and objectivity in accordance with the documented procedure, so as not to cause a conflict of interest.
- Decision making is judged and determined based on objective evidence.
- When performing any type of work ERGOCERT HELLAS S.A. does not pressure others and performs the work without being influenced by any internal or external pressure.
- The top management of ERGOCERT HELLAS S.A. ensure that personnel performing certification and verification work under a legally effective contract and documented procedure maintain impartiality and do not act with criteria that could affect the impartiality of inspection and certification work either directly or indirectly.
- During inspection and certification work, any issues that may affect impartiality are resolved through internal or external communication, and a documented system to ensure impartiality is established and systematically monitored.

ERGOCERT HELLAS S.A. maintains consistency with the Quality Policy and Statement of Impartiality. The Statement of Impartiality is publicly announced to interested parties through its website.

On behalf of ERGOCERT HELLAS S.A., we hereby announce the Statement of Impartiality as above and pledge that all staff shall comply with it.

The President & CEO
Liakos Spyridon

Thessaloniki, 17.09.2022